

#### **FAMILY NOTIFICATIONS**

#### **Voice Friend-**

In the event of emergency situation, we have implemented a mass messaging system to keep in touch with all of our resident's families. This is a way to send out multiple text and phone messages all at the same time. Below are your options as to how you would like to receive your messages.

all at	the same time. Below are your options as to how you would li	ike to receive	your me
Pleas	e choose your preference.		
	Phone Message		
	Text Message		
Text a	and Email Notifications for Billing Purposes-		
auth	orize MVSL to send Billing Reminders through text and/ or en	nail notification	ons.
	Text Message		
	Email		
Resid	ents name		
Conta	act number		
Resid	ent/ Responsible Party	Date	

7425 Euper Lane Phone: 479-452-1611 Fax: 479-452-1619

Reviewed and Revised: 02/12/20, By: KJ



#### **Medicare Insurance Benefits**

I,	resident/responsible party for
	have been informed of the following insurance benefits:
Primary Payer Source:	
SSN:	Medicare ID #:
*days available, as of	, 20
Second Payer Source:	
Insurance:	Insurance ID #:
Benefits	
insurance sources. Days available are	uarantee of payment from Medicare or secondary reflected per Medicare website upon admission. Days ident's previous hospital/facility stay. Resident 0 per day for co-insurance.
Resident/Responsible Party	Date
Administrator/Admissions Coordinator	

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Reviewed and Revised: 1/06/21, By: KG



#### **Admissions Agreement**

This Agreement, made and entered into on the	day of, 20 between RESIDENT/ RESPONSIBLE PARTY and
METHODIST VILLAGE SENIOR LIVING, herein after referre	
MVSL's room and board rates are billed on a per day based discharged for any reason, you will be reimbursed for processed on the 10 <sup>th</sup> of the month following discharge.	• •
The purpose of this agreement is to provide for the subject to the following finance forth in this contract and the current or future operating rule its customary general care of the RESIDENT, in accordance services as may be available.	cial terms and patient care arrangement as set es of MVSL. MVSL will provide room, board and
MVSL shall provide the services of a licensed physician for medications as the physician may order; and to arrange for RESIDENT'S choice, when this is ordered by the attending RESPONSIBLE PARTY of such transfer.	transfer of the RESIDENT to the hospital of the
MVSL reserves the right to transfer or discharge the RESI for the welfare of other residents, or for non-payment for IXIX of the Social Security Act), with 30 days advance notic	his stay (except as prohibited by Title XVII and
The RESIDENT/RESPONSIBLE PARTY hereby certifies that has received a copy. The RESIDENT/RESPONSIBLE PARTY terms of this agreement; agrees to assume financial respondent further agrees to abide by all operating rules of MH&R, RESPONSIBLE PARTY further certifies that he/she/they rendered to the RESIDENT.	RTY further acknowledges acceptance of the onsibility for the services rendered to him/her both current and as modified in the future. The
Resident/Responsible Party Da	ate
Administrator/Admissions Coordinator Da	 ate

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Reviewed and Revised: 2/12/20, By: KJ



#### **Door Safety**

You have been provided with the code to use on the doors of the facility. Please be aware of your surroundings at all times when you open a door to the facility as you may inadvertently let a resident out! Many residents of our facility are cognitively impaired and by "opening the door to let them out" you are placing them in danger. Many times, it is difficult to determine if someone is a resident or a visitor, never assist anyone to exit the building.

- Here is some easy step to make sure everyone stays safe:
- Allow the door to close completely and lock before you walk away.
- Look around before you walk off to make sure residents don't follow you out the door!
- If a resident is near the door, ask a staff member to help you leave safely.
- If you think you may have let someone out, immediately call for help and stay with the resident until help arrives.

Should you have any additional questions, please contact any staff member for assistance.

I,comply.	understand the door safety measures and agree to
Signature	Date

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Reviewed and Revised: 2/12/20, By: KJ

# NOTIFICATION OF NURSING FACILITY ADMISSION Arkansas Department of Human Services Division of Medical Services Office of Long Term Care

#### **NOTICE OF ADMISSION**

TY	Name of Facility Methodist Health & Rehab			
FACILITY				
FA	City			
	Name of Resident	Date of Birth		
	Contact Person and Title	Contact Person's Telephone Number		
-	Contact Person's Home Address			
	Resident's County of Residence	Resident's SSN		
RESIDENT	Referral Date	Medicaid ID # (or NA)		
Y	Hospice Other (Specify)  Date of Admission  Payment Source	of Admission		
-	☐ Medicaid ☐ Medicare ☐ Private Pay/Thir	d Party		
	DECLINATION FOR LONG	TERM CARE OPTIONS COUNSELING		
be tha	the most appropriate place to reside and to re			
	C <b>Options Counseling Form:</b> Read to Residen cause the resident lacks decisional capacity an	nt/Representative \( \subseteq \text{Not Read to Resident/Representative} \) does not have a representative.		
Sig	nature of Resident and/or Representative	Date		
Sig	nature of Facility Representative	Date		
		orm to the Office of Long Term Care no later than 5:00 p.m. aintain the original of this form in the individual's file at the		

DHS-9571 (02-01-10)

Long Term Care facility.



# **Facility Authorization Form**

Resident: _		
Please che	ck the approp	riate response to each question as listed below.
YES	NO	
		I authorize MVSL to photograph the resident during in-house planned activities.
		I authorize MVSL to use photographs of the resident in the facility newsletter, on the website, on the Facebook page, and for advertising/marketing purposes.
		I authorize MVSL to post the resident's birthday (month and day only) within the facility and in the facility newsletter.
		I authorize MVSL to forward any business mail to the responsible party.
		I authorize MVSL to take the resident on planned activity trips outside the facility, with prior notification.
		I authorize MVSL to open and read mail to the resident, as needed
Resident/R	esponsible Pa	urty Date

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# **Estimated Medical Liability**

Resident:		Date:	_
Income:			
1. Income (Social Security, Retirement, e	etc.):		
a) b) c) d)			
Total Income:			
2. Personal Allowance:			
Other:			
Total Expenses:			
Estimated Liability:			
Residents will be allowed Medicaid-pend that time, the resident pay status will cha Pay charges will be expected at that time the DHS department and work towards gunforeseen problem, this must be committed.	ange from Medicaid pe e. It is the Responsible getting financial appro	ending to Private Pay e Party's responsibility val in the 90-day perion	Payment of those Private y to stay in contact with
Resident/ Responsible Party		Date	
Administrator/ Admissions Coordinator		 Date	

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Reviewed and Revised: 2/12/20, By: KJ



### **Skilled Bed Hold Policy**

Resident: \_\_\_\_\_

f a resident is absent due to hospitalization or home visit, the daily rate continues until MVSL is notified of their discharge, and the resident's room is vacated of any and all personal belongings.				
If a resident is on Skilled/Medicare Part A services a consecutive days the family will be notified and required				
A. Pay bed hold charges during hospital stay (Medicaid liability) to hold bed at facility.	private pay daily rate or their portion of the			
OR				
B. Discharge resident from facility completely to	avoid paying bed hold charges.			
If a private pay bed is held, the full private rate must be	paid.			
If a Medicaid bed is held the resident or family must on Medicaid Program.	continue to pay their liability according to the			
There is no adjustment in room rate during the reside fifteenth of the month. By signing I understand that I a bed OR if I choose to discharge, I understand that a rea	m responsible to pay the charges to hold the			
Resident/Responsible Party	Date			
Administrator/Admissions Coordinator	Date			

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# **Long Term Care Bed Hold Policy**

Resident:		
f a resident is absent due to hospitalization or home visit, the daily rate continues until this facility is notified of their discharge, and the resident room is vacated of any and all personal belongings. In the event that a Medicare resident is hospitalized or absent past midnight while on Medicare days there will be a charge of the private pay daily rate for those days or their portion of the Medicaid liability.		
If a private pay bed is held, the full private rate must be paid. A M days, after which the resident or family must continue to pay t Medicaid Program if the bed is to be held.	` ,	
There is no adjustment in room rate during the resident's absence a of the month. If discharge is requested, readmission will be based		
Resident/ Responsible Party	Date	
Administrator/ Admissions Coordinator	Date	

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#### **Room Moves within the Facility**

Upon Admission, the Responsible Party/Resident will be asked if they will be here for Short Term Rehab only or if they will remain for Long Term Care.

If they will remain in the facility for Long Term Care the Responsible Party/Resident is notified that they will be moved off of the Rehab Hall either to a Private room or Semi Private room depending on their choice and our availability once Skilled Services have been completed.

If Long term care beds are not available at the time, Admissions and Social Services will help the family find placement in a different facility.

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Created: 2/18/20, By: DF, BS Privileged and Confidential



# **Telephone Service**

Resident:	Room:
MVSL provides <b>free local</b> telephone service to all resid	dents.
Each resident is responsible for bringing their own tele	phone to the facility.
Resident/ Responsible Party	 Date
Administrator/ Admissions Coordinator	 Date
Long Dista	nce
MVSL provides long distance telephone service for a	flat rate of \$10/month. If long distance service
is chosen, the \$10 fee will appear on resident's month	ly statement.
I would like long distance service for \$10/month.	
I do <b>NOT</b> want long distance service.	
Resident/ Responsible Party	 Date
Administrator/ Admissions Coordinator	 

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# **Therapy Progress Acknowledgement**

Resident:	-	
Medicare requires that therapy patients make progress patient being cooperative, participation in therapy, and make progress, by the ethical and Medicare standards, some cases, this will mean that their Medicare Part A bequalifying event. The decision as to whether or not a paskilled, licensed therapist. A 72- hour notice will be give services.	making continual gains. If a patient does not they must be discharged from therapy. In enefit will no longer be active until the next tient is making progress is determined by the	
Resident	- Date	
Responsible Party (If different from Resident)	- Date	
Administrator/ Admissions Coordinator	- Date	

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#### **Assignment of Medicare Benefit**

Resident/ Responsible Party: _	
, , –	

By signing below, I, the resident/ responsible party,

- 1. Authorize MVSL to render any and all therapy services under the Medicare Part B program: Occupational, Physical and Speech therapies that MVSL feels are necessary or advisable to the resident in conjunction with physician referral.
- 2. Authorize MVSL to render any and all therapy services under the Medicare Part A program: Occupational, Physical and Speech therapies that MVSL feels are necessary or advisable to the resident in conjunction with physician referral.
- 3. Authorize MVSL to request payment from Medicare for the authorized benefits. <u>I also understand that any deductions and/ or co-insurance are the responsibility of the resident/ responsible party.</u>
- Assign MVSL to any and all benefits payable by Medicare, Medicaid crossover and private insurance. I also authorize MVSL to apply and file for all such benefits on the resident's behalf.
- 5. Understand that I will be responsible for any co-insurance fees not covered by Medicaid or insurance.
- 6. Acknowledge that the provisions in this document will continue in full force and effect until MVSL receives a notice of written termination signed by resident/ responsible party.
- 7. Certify that all information given by the resident/ responsible party in applying for payment under Title XVIII of the Social Security Act and provided to MVSL is true and correct in all respects.

(Turn Over)

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Medicare Part A:	Medicaid #:	
Medicare Part B:	Private Pay:	
Secondary Insurance:		
Resident/ Responsible Party		Date
Administrator/ Admissions Coordinator		 Date

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# Patient Self Determination Disclosure Acknowledgement

Resident's Name:			
	my admission to MVSL or as s ce Directives: Legal Documents		
•	formation regarding state law is rights in this regard, I will cons	•	advice. If I have
have been answered, but	e had about MVSL's policies an t I understand that I may always ninistrator, or my Physician, any	s ask the Director of Sc	ocial Services, Director
	OR		
I provided a copy of my	Advance Directive to MVSL.		
Resident (Print)			
Resident (Signature)		Date	_
information could not be	provided. However, the require presentative. I hereby acknowle	d information was prov	vided to me as the
	(Turn Over)		
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OR

I provided a copy of my Advance Directive to MVSL.		
Designated Representative (Print)		
Designated Representative (Signature)	Date	
Administrator/ Admissions Coordinator	 Date	

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# **Long Term Care Physician's Visit Policy**

Date:	
Long Term Care residents must be se- less than every 60 days thereafter.	en by a physician every 30 day for the first 90 days, then no
Drsee (Resident)	does see patients here and will coordinate with MVSL to in the Care Center.
responsibility to obtain another primar visit patients here at MVSL and we wil	no longer sees the resident, it will be your by physician. MVSL maintains a current list of physicians that libe glad to assist you. In the event that the resident has not the Medical Director will intervene in order to meet the
Your signature below acknowledges tl Physician's Visit Policy.	hat you have read the above and understand Long Term Care
Responsible Party	 Date

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# Release of Responsibility for Valuables Kept by Residents

Resident:		
The facility encourages the resident not to brif for valuables left in the possession of residen residents. All due precautions are taken to sa cannot assume responsibility for the valuables	ts or for valuables bro feguard the possession	ought in by visitors and left with ons of residents, however MVSL
*Valuables include, but are not limited to the fo	llowing: Cash, checks	s, jewelry, remote controls, etc.
Resident/Responsible Party	Date	
Administrator/Admissions Coordinator	Date	
List Valuables Below:		

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# **Receipt of Notice of Privacy Practices Acknowledgement**

Resident:	<u> </u>				
Medical Record Number:					
I,, have received a copy of MVSL's Notice of Privacy Practices. T information is included in the Welcome Packet given to me by the Care Center.					
I understand that the Care Center may use and disclose my personal health information to help provide health care to me, to handle billing and payment, and to take care of other health care operations.					
The Care Center may update this Notice at any time and I hav most current version at any time.	re been informed that I may request the				
Please Print Name:	Date:				
Signature:					
For Office Use Only:					
We attempted to obtain acknowledgement of receipt of our Ne acknowledgement could not be obtained because:	otice of Privacy Practices, but				
Individual refused to sign					
Communication barriers prohibited obtaining the acknow	wledgment				
An emergency prevented us from obtaining acknowledge	gement				
Other (Please Specify					

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#### **Do Not Resuscitate (DNR) Policy**

DNR means that in the event of cardiac or respiratory arrest no Cardiopulmonary Resuscitation (CPR) will be initiated to revive the individual.

CPR, at MVSL includes the use of manual chest compressions and artificial respirations to attempt to preserve function while waiting for Emergency Medical Service (EMS) transportation to the nearest Emergency Room.

If a resident and/ or family member requests a DNR the following steps must be followed:

- 1. The physician must write an order for DNR to be exercised in the event of death of that individual.
- 2. The resident and/ or responsible party acting on his/ her behalf must sign the acknowledgement (attached) that MVSL requires to ensure that full disclosure has been made to all parts.
- 3. A member of MVSL's administration will be available to visit with the family to answer any questions regarding the DNR policy so that the family is certain what this order means, prior to signing the acknowledgement.

When all of the above requirements have been met then the order for DNR will be exercised in the event of death.

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# Do Not Resuscitate (DNR) Acknowledgement)

Resident Name:		
This acknowledges that I,given the opportunity to ask questions regarding	(Responsible Party), hag MVSL's policy regarding DNR.	ave been
Do NOT initiate Cardiopulmonary Resuscitation arrest. (DNR)		atory
Resident/ Responsible Party	Date	
Witness	Date	
Initiate Cardiopulmonary Resuscitation (CPR)	•	est.
Resident/ Responsible Party	Date	
Witness		

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# **Beauty Shop Authorization Form**

Note: Authorization Form Must Be Completed Before Services Are Rendered

Resident:		Room:
SERVICE DESCRIPTION	CHARGE	FREQUENCY
Men's Haircut	\$12.00	
Women's Cut	\$15.00	
Women's Shampoo/Cut/Style	\$20.00	
Shampoo Set	\$11.00	
Hot Towel & Shave	\$10.00	
Hot Towel/Shave/Cut	\$20.00	
Beard Trim	\$5.00	
Full Color/Cut/Style	\$40.00	
Color Rinse (add-on)	\$5.00	
Color Only		
Perm/Style		
Perm/Style/Cut		
Relaxer	\$35.00	
Shampoo/Braid	\$20.00	
Press & Curl	\$25.00	

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Style	\$5.50		_
Manicure	\$25.00		_
Pedicure	\$30.00		_
Polish & Trim	\$10.00		_
All Salon Service Pricing inclu	udes chemicals, products,	and equipment.	
Is the resident diabetic?	YES NO		
Known allergies:			
Desident/ Despensible Douby		Data	_
Resident/ Responsible Party		Date	
Responsible Party Phone Numb	Der		

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Reviewed and Revised: 2/12/20, By: KJ Privileged and Confidential



#### **Family Foot Care**

Dear Resident, Family, or Responsible Party:

Our Care Center is offering Podiatry Services to our residents on a regular basis, through Senior Works.

Basic foot care (cutting or removal of corns or calluses and/ or trimming of nails) is considered routine care and not covered under normal Medicare guidelines. The fee for this service is typically \$7.00.

If you are interested in having Senior Works provide this service, please give your authorization as stated below. All other services will be evaluated and filed appropriately with the resident's medical insurance.

Please Print	
Resident's Name:	
Care Center: Methodist Village Senior Living	
•	e above-named resident for services listed above. I er Medicare and I will be responsible for payment. therwise advised.
Signature of Responsible Party	Date
Mail invoices to:	
Street Address	City. State. Zip

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#### **Medical Authorization**

Resident Name:

I. AUTHORIZATION FOR TREATMENT
I hereby authorize the physician(s) in charge of my care and treatment to authorize or administer any medications or treatments, which may be deemed necessary, while I am a resident of MVSL.
II. NOTICE OF RIGHTS, SERVICES AND RESPONSIBILITIES
I have received a copy of the Influenza, Pneumococcal, and COVID-19 Vaccine Statements.
III. INFLUENZA AND PNEUMOCOCCAL VACCINE
I hereby authorize MVSL to administer an annual influenza vaccine once every year, and to administer a one-time pneumococcal vaccine.
Yes, I give authorization for a yearly influenza vaccine.
No, I deny authorization for a yearly influenza vaccine.
If already received:
Date: Administering Facility:
If refused, provide reason:
(Turn Over)

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Yes, I give authorization for a Pneumococcal vacc	<u>ine</u> .	
No, I deny authorization for a Pneumococcal vacc	ine.	
If already received:		
Date: Administering Facility:		
If refused, provide reason:		
IV. COVID-19 VACCINE		
I hereby authorize MVSL to administer the COVID-19 vac	ccine.	
Yes, I give authorization for a COVID-19 vaccine.		
No, I deny authorization for a COVID-19 vaccine.		
If already received:		
Date: Administering Facility:		
If refused, provide reason:		
Resident/ Responsible Party	Date	
Administrator/ Admissions Coordinator	Date	

Fax: 479-452-1619

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# **Preferred Pharmacy**

Resident:

· · · · · · · · · · · · · · · · · · ·	closed-door pharmacy	ruCare Pharmacy for all of its pharmaceutica in Fort Smith designed to meet the specific
would like to use, however, bec	ause ordering from mae will be a <b>\$20 month</b>	nsible party to choose which pharmacy they any different pharmacies takes the time of our half administrative fee added for those who
If you choose to go with another initialing on the line provided by		pose one of the pharmacies listed below by
Central Discount:	N	Medisav Pharmacy:
Coleman Pharmacy:	S	Stonewood Village:
Health Depot:	Т	ruCare Pharmacy:
veteran's services require mail o	rder style delivery. If yo above list to be used a	es because we do realize that insurances and ou choose mail order, MVSL will request that as an alternate for emergency medication and
• • •		I here at MVSL please, on the lines below, fill formation regarding medication delivery.
Resident/ Responsible Party	Date	
7425 Euper Lane Reviewed and Revised: 2/12/20	Phone: 479-452-1611 , By: KJ	Fax: 479-452-1619



# **Inventory of Personal Items**

Resident:
-----------

	Items Retained by Resident				
Qty.	Description	Qty.	Description	Qty.	Description
	Bathrobe		Suits		Razor
	Bed Jacket		Sweaters		Toothbrush
	Housecoat		Vest		Dentures: Total
	Nightgown		Sports Jacket		Upper
	Pajamas		Coat		Lower
	Slippers		Belt		Partial
	Bra		Suspenders		Wheelchair
	Underwear		Gloves		Walker
	Garters		Handkerchiefs		Bible
	Girdle		Tie		Other: Total
	Hose		Scarf		
	Slip		Hat/Cap		
	Socks		Shoes		
	T-Shirt		Boots		
	Shirt		Wallet		
	Blouse		Purse		
	Pants		Luggage		
	Shorts		Comb/Hairbrus		
	Skirt		Glasses w/		
	Dresses		Hearing Aid		

** Continue list on b	ack if needed.		
Dentures Marked	Glasses Marked	Clothing Marked	Other Marked

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Items Acquired After Admission			
Date	Qty.	Description	Initials

Items Removed After Admission			
Date	Qty.	Description	Initials

On Admission	On Discharge	
I/We take full responsibility for the articles retained in my possession and any others brought to me while a patient in the facility and acknowledge receipt of a copy of this form. This facility cannot assume any responsibility for valuables left in patient's possession.	I acknowledge receipt of all resident's personal items.	
Responsible Party: Date:	Responsible Party: Date:	
Care Center Rep: Date:	Care Center Rep: Date:	

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# Social History Please Return Within 5 Days

Name:	Resident's Birth Order:		
Place of Birth:	Number of Siblings:		
Number Living: Number Deceased:			
Surviving Siblings Names:			
Father's Name:	Occupation:		
Mother's Name:	Occupation:		
Resident Grew Up in What Town or State:			
Level of Education:	School Attended:		
Military Service:	Church Affiliation:		
Marital Status: Name of Spous	se:		
Number of Years Married:			
Number of Children: Living: Deceased:			
Children's Names:			
Grandchildren:			
Resident's Occupation: S	pouse's Occupation:		
Resided in What City			

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Resident's Interests, Hobbies, Clubs, Organizations prior to Admission:				
Mood or Behavior F	Problems Prior to Admi	ission:		
Hostile	Combative	Wandering		
History of Depressi	on, Mental, or Emotion	nal Problems:		
Mental Status Prior	to Admission:			
Friendly	Alert No	n-Responsive	_ Other	
Anything Special at	bout the Resident You	Would Like to Share:		

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# **Voting Information**

Resident: _		Room:
YES	NO	Are you a registered voter?
YES	NO	Do you need an Arkansas Voter Registration Application?
YES	NO	Do you want vote in any upcoming elections?
		General Election
		Midterm Election
		Other Local and State Elections
YES	NO	Do you want to vote by absentee ballot?
YES	NO	Do you want social services to arrange for the ballot? (If NO, family will assume responsibility for providing ballot OR providing transportation to a voting poll.)
Resident		 Date

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Date	
Name	
Address	
Dear	
	orm you that Methodist Village Senior Living is discharging residents in the date of this letter.
Due to the following	ng reasons:
	Denied by OLTC due to being over resourced.
facilities. If you ha	ill assist you by providing information about placement at alternate ave other options you are free to contact us with this information or t status yourself. We will expect to hear from you before the 30 days

are up with your plans to move residents name. You have the right to appeal this decision with the State within seven (7) calendar days of this letter, by contacting:

#### State Ombudsman

Region VIII Representative

Cherry Jo Long, RN, BSN, RO 524 Garrison Ave. P.O. Box 1724 Ft. Smith, AR 72902 1-800-737-1827

#### **Director Department of Human Services**

Carol Shockley

Office of Long Term Care, Slot 404 P.O. Box 8059 Little Rock, AR 72203-8059 (501) 682-8487

Reviewed and Revised: 2/12/20, By: KJ Privileged and Confidential



Persons with Developmental Disabilities:

Arkansas Division of Mental Health Services
Department of Human Services 4313
West Markham St.
Little Rock, AR 72205-4096
1-(501)686-9164

We are enclosing a copy of the final bill; please make arrangements to pay this invoice.

We apologize for any inconvenience this will place on you; however, we can no longer take care of **Residents name** in this environment. We wish you and your loved one the best in your endeavors.

Sincerely,

Deanna Fears

Administrator

cc: Dr. Bradly Short, Medical Director

Melissa Curry, CEO



Date	
Name	
Address	
Dear,	

This letter is to inform you that Methodist Village Senior Living is discharging (<u>residents</u> <u>name</u>) 30 days from the date of this letter.

Due to the following reasons:

Denied by OLTC for failure to provide necessary information.

If requested we will assist you by providing information about placement at alternate facilities. If you have other options you are free to contact us with this information or arrange placement status yourself. We will expect to hear from you before the 30 days are up with your plans to move Residents name.

You have the right to appeal this decision with the State within seven (7) calendar days of this letter, by contacting:

#### State Ombudsman

Region VIII Representative Cherry Jo Long, RN, BSN, RO 524 Garrison Ave. P.O. Box 1724 Ft. Smith, AR 72902 1-800-737-1827

#### **Director Department of Human Services**

Carol Shockley Office of Long Term Care, Slot 404 P.O. Box 8059 Little Rock, AR 72203-8059 (501) 682-8487

Persons with Developmental Disabilities:

Reviewed and Revised: 2/12/20, By: KJ *Privileged and Confidential* 



#### **Arkansas Division of Mental Health Services**

Department of Human Services 4313 West Markham St. Little Rock, AR 72205-4096 1-(501)686-9164

We are enclosing a copy of the final bill; please make arrangements to pay this invoice.

We apologize for any inconvenience this will place on you; however, we can no longer take care of **Residents name** in this environment. We wish you and your loved one the best in your endeavors.

Sincerely,

Deanna Fears

Administrator

cc: Dr. Bradly Short, Medical Director Melissa Curry, CEO





Melissa Curry Chief Executive Officer



Deborah Covitz **Accounting Director** 



Deanna Fears Care Center Administrator



Alicia Hanson **Director of Nursing** 



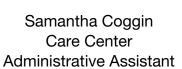
**Amy Parmenter MDS** Director Assistnat Administrator

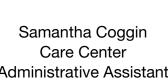


Carol Smith **Business Development** Director



Kate Jones **Executive Assistant** 







**Security Director** 

Reviewed and Revised: 3/5/21, KJ Privileged and Confidential



Melynnda Dunn Campus Education Director



Ella Jones Social Services Director

Tracy Curlin
Director of Culinary
Services



Susan Gill HR Director



Kassie Hicks Activities Director



Brandie Simmons Admissions Director



Tina Browder
Environmental Services
Director

Reviewed and Revised: 3/5/21, KJ Privileged and Confidential



Campus Administrative Office- 479-755-6305

Care Center Administrative Office- 479-452-1611

Front Hall Nurses Station- 479-755-6401

North Hall Nurses Station- 479-755-6402

Northwest Hall Nurses Station- 479-755-6302

West Hall Nurses Station- 479-755-6301

Beauty Salon- 479-452-1611 ext. 2114

Housekeeping- 479-452-1611 ext. 2113

Dietary- 479-452-1611 ext. 2119